

Corporate Social Responsibility Policy

# Water›Energy› Efficiency› Sustainability

---

This policy covers our commitment to CSR, and how we work with our Skewbers, supply chain, environment and our community.

At Skewb, we acknowledge that the actions we take have an impact on society and we have a responsibility to conduct ourselves ethically. We are committed to delivering services which promote water and energy efficiency and drive sustainability within our communities. Our employees and partners (Skewbers) are the heart of enabling us to deliver on our commitments.



## Our Commitment

---

Skewb are committed to driving water and energy efficiency, and sustainability to positively impact our communities and the environment. We are also committed to working ethically, delivering excellence, and improving standards for our customers and our people.

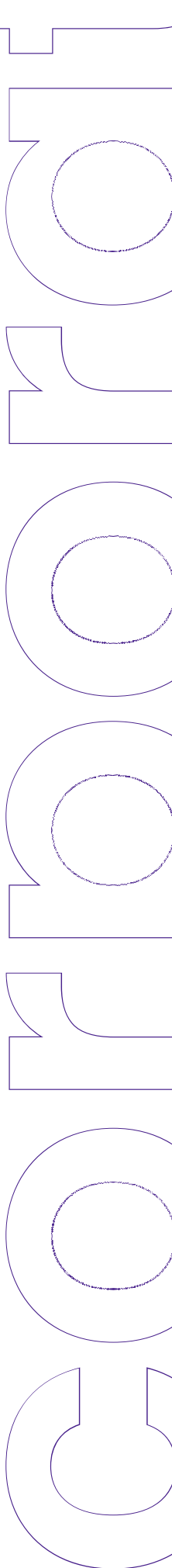
By putting CSR into practice, we are committed, wherever possible, to:

- Conducting ourselves responsibly and in an ethical manner
- Creating a positive and supportive working environment
- Supporting local communities by encouraging local employment and procurement
- Improving service levels to customers
- Operating fairly in how we procure and manage our suppliers and other third parties
- Drive water and energy efficiency, and sustainability to minimise the impact on our environment.

We recognise that our social, economic and environmental responsibilities are integral to our business. We aim to demonstrate these responsibilities through our actions and within our corporate policies.

This policy is about how Skewb takes account of its economic, social and environmental impact in the way it operates as a business. By demonstrating our commitment to Corporate Social Responsibility, we aim to align our business values, purpose and strategy with the needs of our customers, whilst embedding such responsible and ethical principles into everything we do.

We build relationships with our customers, suppliers and the local communities we are part of, by encouraging our Skewbers to consider the needs of others and involve themselves in giving back to society.





## Responsibility and Review

The operational and ultimate responsibility for the commitment to our Corporate & Social Responsibility principles lie with the Executive Management Team, although every Skewber is expected to give their full co-operation to the principles in their activities at work.

Partners and visitors are also expected to adhere to our corporate policies. The effectiveness of the Policy Statement will be monitored and reviewed at least annually to ensure Skewbs continuing compliance with any relevant legislation and to meet new business requirements and to identify areas in need of improvement.

All Skewbers have a role to play in complying with our CSR objectives and are regularly encouraged to make further suggestions in relation to initiatives that positively impact the environmental and local communities, this is the mantra from their very first day at Skewb.

We are committed to ensuring our policy remains effective. As part of our ongoing commitment, this policy is reviewed at least annually to verify its effective operation. Records of the reviews are maintained, and any necessary amendments are made to the policy, as appropriate.



## Our CSR Principles

---



### OUR WORKING ENVIRONMENT

---

We aim to adopt the highest professional standards and not to act in such a way as to compromise Skewbs values.

We are committed to operating an equal opportunities policy for all present and potential future Skewbers and we have implemented safeguards to ensure that all Skewbers of whatever nationality, colour, race or religious belief are treated with respect and without sexual, physical or mental harassment.

We are committed to the well-being and continual development of our people, where they are respected, appreciated, valued and given regular feedback so that each employee has a clear understanding of their role and how they contribute to the business. We aim to consistently recognise and reward our people on the basis of their performance, effort, contribution and achievements.

We actively promote respect between our teams in their dealings with each other, with customers and other third parties. We expect our Skewbers to act with integrity towards one another and exercise a high standard of business practice and workmanship.

We encourage our management teams to connect regularly with their teams (at least quarterly) to ensure that any developmental needs can be discussed and addressed.

The People Team are committed to providing the support, tools and platforms to ensure that our people are fulfilled and happy within their roles.

We aim to involve and consult regularly with Skewbers as to the direction of the business, vision and mission.



## OUR COMMUNITY

We recognise and understand the significance of the local communities in which we operate. We aim to enhance our contribution to the community by being sensitive to the needs of local people, groups and promoting ethical and socially responsible trading.

We actively support and donate to charities/non-profit organisations within our community and encourage our Skewbers to get involved with various fundraising initiatives. We regularly donate to charities in need in line with national fundraising events or localised events.

We encourage our Skewbers to volunteer in the capacity of internal Skewb initiatives or personal interests organised externally.



## OUR CUSTOMERS

We aim to build long term relationships with all our customers and other stakeholders by understanding their objectives as they evolve over time and meeting their needs.

We aim to have the highest professional and ethical standards and will be honest, open and transparent in all our dealings with customers.

We are committed to delivering a high level of service to all.



## OUR SUPPLIERS

We are committed to eliminating unlawful discrimination and to promoting equality and diversity in our professional dealings with suppliers and other third parties. Our Diversity, Inclusion and Equality Policy can be found on our company Integrated Management System (IMS).

We endeavour to enter into clear and fair contracts with our partners and suppliers and we commit to the timely settlement of invoices.

Wherever possible, we aim to support the local economy by contracting with local suppliers.

We aim to create and maintain strong relationships with key partners and suppliers.

We aim to choose partners and suppliers that share our ethos in relation to employment practices, quality and environmental controls. This will be communicated to all partners and suppliers at the start of their engagement with Skewb.



## OUR ENVIRONMENT

We have implemented an Environmental Policy appropriate to our business.

We are aware of our environmental impact as a business and have taken and continue to take appropriate steps to mitigate that impact.

We are committed to behaving responsibly and to minimising our impact on the environment. We aim to minimise our impact on the environment by:

- Minimising waste and adopting sensible recycling policies in respect of our paper and food consumption
- Promoting safe, energy efficient, comfortable working conditions, through access to various policies on Working from Home, DSE and Wellbeing
- Encouraging staff to limit unnecessary journeys to minimise our carbon footprint



## HEALTH AND SAFETY

We aim to achieve and maintain the highest standards of health and safety and promote safe and healthy working environments for our employees and partners (Skewbers) wherever they are located.

We have a current and effective Health and Safety Policy and Personal Health and Wellness Policy, that is regularly reviewed and updated.

As part of our induction process, all employees are required to complete risk assessments in relation to Homeworking, Display Screen Equipment, Driving for Business and Personal Health and Wellness.

We regularly connect with our teams either, virtually, face to face or by feedback forms to monitor health and wellness across the business.



# Policy Updates

We will review this policy annually and update you should any changes be made.

Date	Reason	Created By	Verified By	Version No
December 2020	New Policy Creation	Becky Knight	Claire Crew	1.0
January 2021	Annual Policy Review. Addition of Policy updates table.	Becky Knight	Claire Crew	2.0
February 2022	Annual Policy Review. HR to People. Update Template	Becky Knight	Tania Flasck	3.0
August 2022	2022 Enhancements Review.	Becky Knight	Tania Flasck	4.0
March 2023	Annual Review. Update Policy Owner.	Becky Knight	Taylor Vinters	5.0

If you have any concerns relating to this policy, please contact [becky.knight@skewb.uk](mailto:becky.knight@skewb.uk)



Skewb Ltd is registered  
in England and Wales,  
company number 11253470.  
VAT number 291543200

71-75 Shelton Street,  
Covent Garden,  
London, England,  
WC2H 9JQ